

Do you need a medical appointment arranged for yourself or a loved one?

Bookadoc.net simplifies navigating the often-complex private health services in Australia, taking the stress out of arranging appointments.

Do you need help or advice on managing workplace-related injuries?

Our extensive network of health providers ensures high-quality service, with most results available within 24 hours.

Do you need prompt diagnostic imaging or allied health services? Need it today?

Due to our partnerships with providers across Australia, we can often arrange same-day appointments, depending on the urgency.

Is there a fee for arranging my appointment?

Yes, our fees are affordable and transparent. You'll need to accept our Terms and Conditions and Privacy Policy before Bookadoc.net can coordinate on your behalf. This consent allows Bookadoc.net (and Quando Business Solutions) to assist in managing your health appointments.

Can you invoice my Workcover or health insurance provider directly?

Yes, if your provider is within our approved network, direct billing may be available. If not, you'll need to cover the cost before we confirm your arrangements.

What can Bookadoc.net do for you?

Simply complete our online form with accurate information, upload a referral, and specify your needs. Once your form is submitted, we'll review the details and reach out if anything needs clarification. With all necessary information, we'll offer options that align with your availability.

Our patient support team will then provide details including:

- Appointment date and time
- Arrival and procedure times
- Preparation instructions
- Location details (parking, directions)
- Expected timeline for receiving results
- Any additional fees

Please note that a non-refundable booking fee is collected at submission, separate from any other fees incurred for coordinating your appointment.

Is there a cancellation fee?

Yes, cancellations made less than 24 hours before the appointment will incur a fee. Cancellations must be requested via email or online chat.

Important Notice

By submitting your application, you agree that the patient, carer, or guardian is responsible for all costs until Bookadoc.net (or Quando Business Solutions) has been fully compensated for all related appointment expenses.

Fees, Terms and Conditions, Privacy Policy

For detailed information on our fees, terms, and privacy practices, please refer to our website.

